

Figure 2

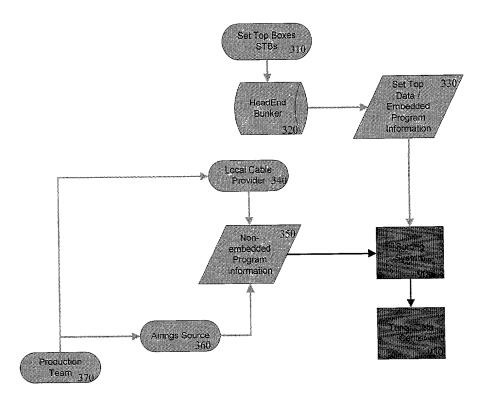


Figure 3

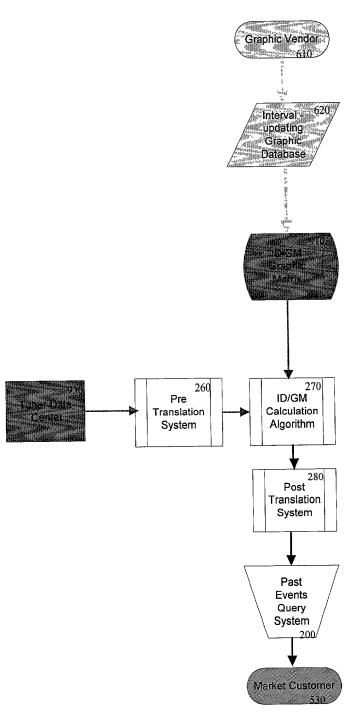
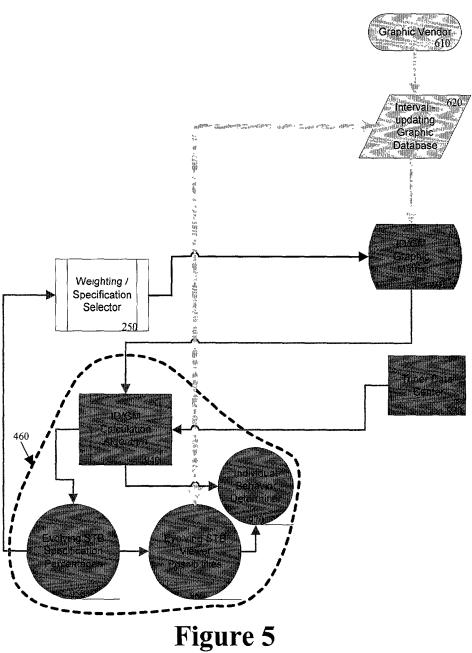


Figure 4



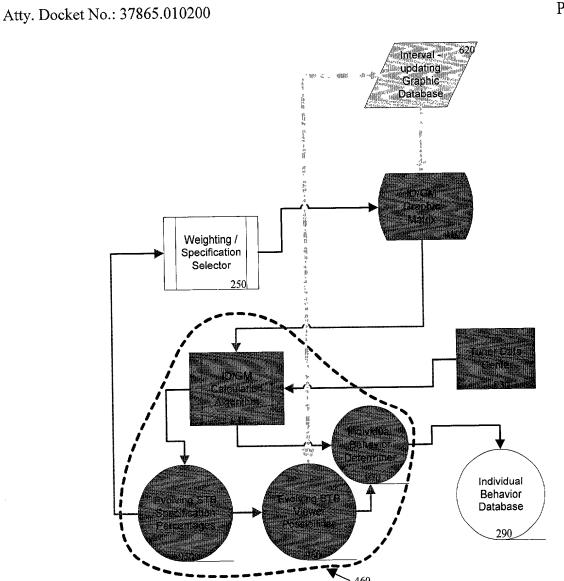
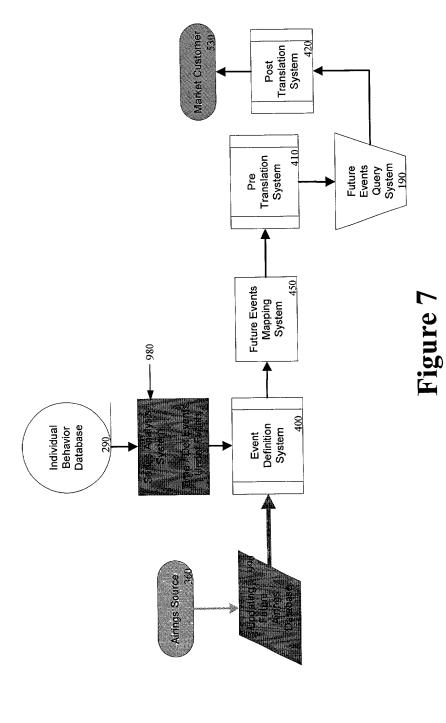


Figure 6



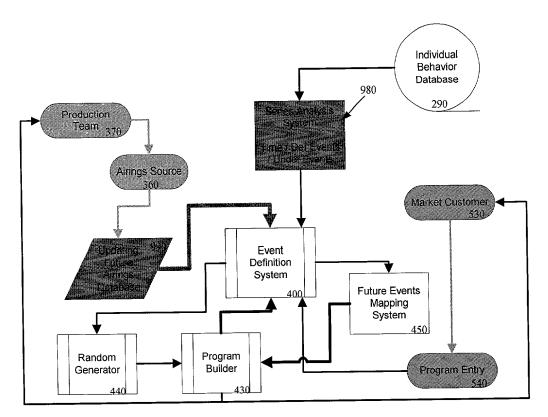


Figure 8

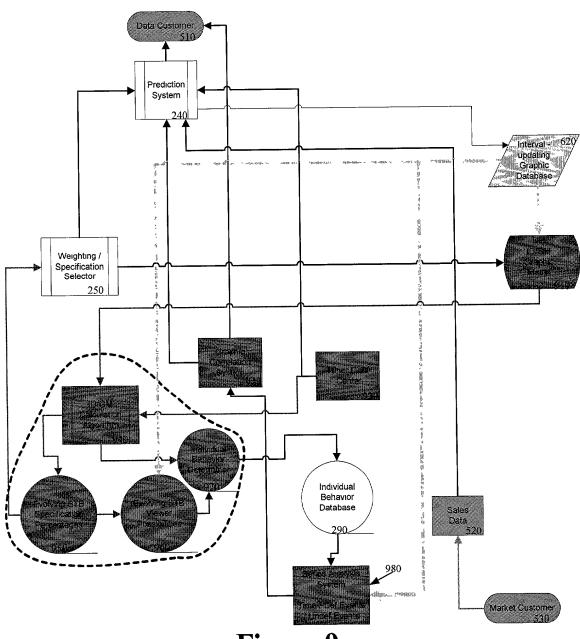


Figure 9

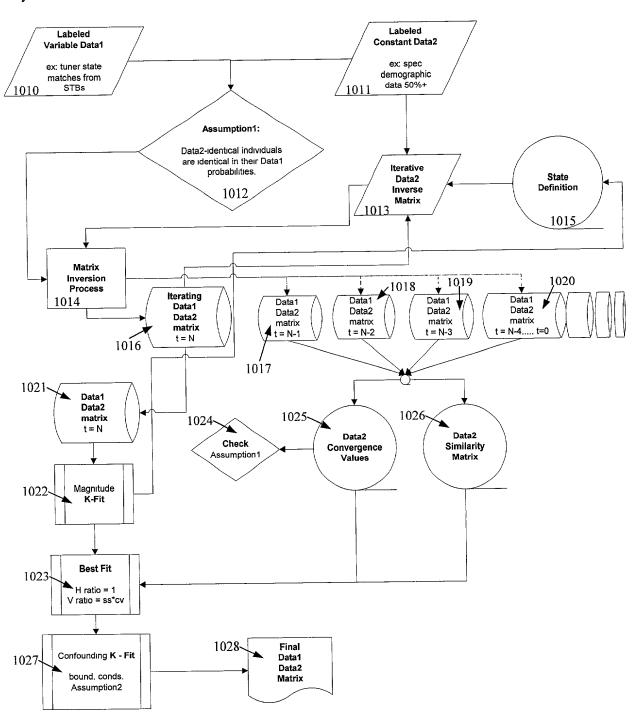


Figure 10

UNIX Cluster 1110 Data Collector Cisco 7xxx Router(s) 1109 Replicated Report Database Report
Database
Server
(UNIX) Public or Private Network Viewer's Home Set-top Box 1102 Digital Head-End Atty. Docket No.: 37865.010200 Head-end Bunker 1105 Viewer's Home Set-top Box 1101 Tanana I mana Tuner Data Billing Information 1104 Viewer's Home Set-top Box 1100 7000

Figure 11

Web
Application
Server
1123

Web Application Server

Application Server 1121 Web

Tape drive Optical drive

Printer 1118

Router 1107

UNIX-based Server

1106

Web
Database
Server
(UNIX)

Demographic Information

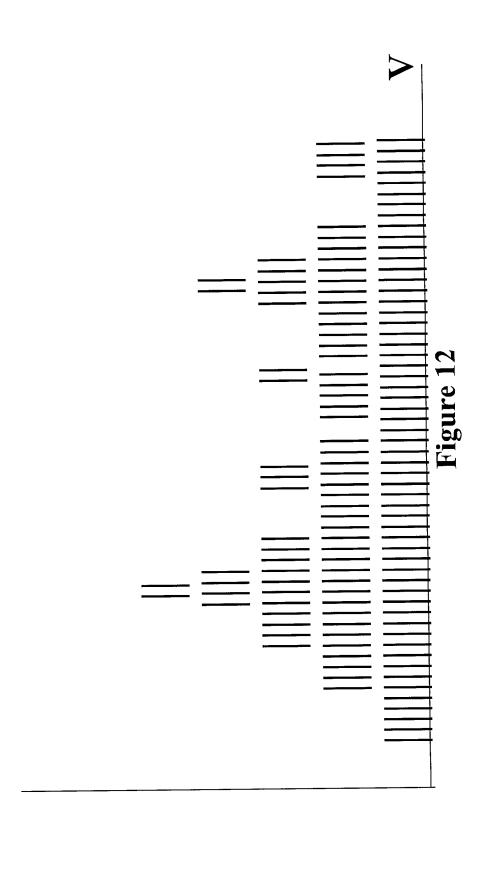
Replicated Internet Database

Main Data Store (Oracle 8.x)

1114

Programming Information

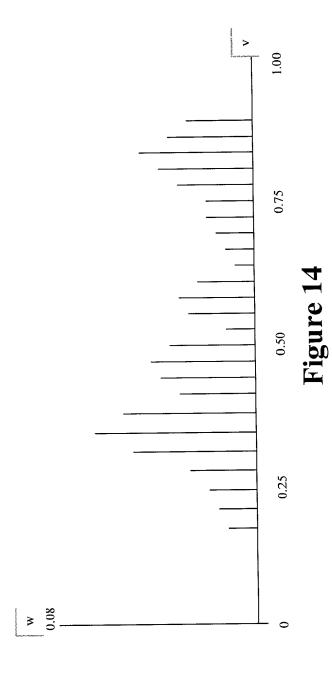
Atty. Docket No.: 37865.010200



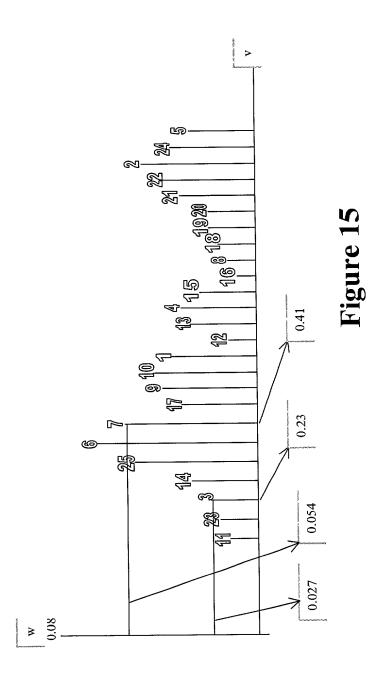
Atty. Docket No.: 37865.010200



Atty. Docket No.: 37865.010200



Atty. Docket No.: 37865.010200



Atty. Docket No.: 37865.010200

